



## **GARDEN TONA, S.L. – QUALITY POLICY**

**GARDEN TONA S.L.**, from its formation, has provided gardening products and services, with total professionalism, quality and reliability at all times.

To ensure quality, the Management has devised a series of actions and systems to provide confidence in the quality of the products and services we offer.

This system, which is implemented and maintained by all levels of the company, is the responsibility of the Management of **GARDEN TONA, S.L.**

The Management of **GARDEN TONA, S.L.** would like to express, to employees as well as clients and suppliers, the conviction that:

- Quality is a key factor in the success of the company, and must be adopted by all members including the Management.
- At **GARDEN TONA, S.L.**, our aim is to continually improve quality. Mistakes are opportunities to learn. We have to find out what caused them so they are not repeated. Above all, our first priority is to achieve complete client satisfaction.

All policies, procedures and practical details are described in the Quality and Procedures Manual in a simple and dynamic way.

The Management controls and confirms these documents and notifies employees of their duty to follow all the procedures to ensure the highest level of quality.

The Management delegates the authority to establish a quality system to the Quality Manager, but retains ultimate responsibility for the quality system. That is why the Management provides and will continue to provide the human, technical and financial resources required to implement the system.

Marc Terricabras i Genís  
Manager